

QUALITY POLICY & COMMITMENT

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BiesSse's mission is to develop integrated solutions to anticipate the future needs of increasingly demanding markets and innovate the most challenging industrial processes, supporting the customer in finding the best solution to meet their needs.

BiesSse Tape Solutions thinks up, designs, creates cutting-edge products and solutions to improve, innovate, and revolutionise industrial processes, making them highly performant, effective, and efficient.

The products and solutions produced are marketed on the global market and meet the requirements of the most complex industrial applications.

Since its founding, BiesSse stands out as a company focused on the recognition and enhancement of human beings and expresses its vision as follows: "To be a model and contagious team of passionate people capable of creating value and generating satisfaction and well-being in others".

To be able to concretely pursue the above, the Management undertakes to:

- Constantly monitor business processes, to ensure satisfactory products and service for the customer and the safety and well-being of their collaborators
- Support the continuous evolution of the Quality Assurance System
- Dedicate appropriate resources to innovation and Research and Development
- Maintain Human Resources at the heart as an essential driving force, enabling continuous opportunities for training, growth and valorisation also through corporate projects
- Communicate and share goals and strategies to staff regularly
- Support and encourage initiatives that bring corporate values into everyday life
- Ensure compliance with regulations and "best practices" for the Health and Safety of employees, providing safe and healthy working conditions for the elimination of hazards, injury prevention and risk reduction
- Ensure compliance with regulations and "best-practices" for **Environmental protection**, with the management of energy, emissions into the atmosphere and waste
- Comply with the requirements of SA 8000 standard present in the company Code of Ethics, aimed at all staff, external collaborators and all those who permanently or temporarily establish relationships with BiesSse, or, in any case, work to pursue its objectives.
- Identify and use distinctive skills for customer satisfaction
- Base the development of long-term partnerships with their partners on respect, trust and integrity
- Identify and analyze potential risks, related to the context and stakeholders, that could negatively impact activities, promptly researching possible mitigation or removal actions
- Enforce systematically principles and provisions laid down in the documents of the Organizational Model of Management and Control pursuant to Legislative Decree 231/2001 relating to the liability of legal persons
- Operate with a view to continuous improvement of the system 231/01
- Level up the involvement of business functions under the 231/01 system



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Our values

A successful team beat with one heart

BiesSse business activity focuses on very deeply felt and sincere values, which have remained the same through the years and reflect the principles on which the founder of the Company has always based his business and personal conduct.

Such values are integral to the **company's DNA**, they guide its strategic decisions and inspire its overall philosophy, business conduct, personal relations and commercial activities.



Enthusiasm

We stimulate enthusiasm and energy in performing one's own job in relation to others.



Self-fulfilment

We make a special effort day-by-day so that everyone can discover and develop his own talents and, in doing so, achieve his own self-fulfilment.



Sharing

We promote exchange of knowledge and experience acquired on job to achieve common shared objectives.



Generativity

We count on intrinsic individual ability to generate new ideas in a unique way.



Self-criticism

We believe that a consistent on-going improvement can only be the result of an honest, critical and unconditional analysis of our behavior, actions and results.



Planning ability

We adopt a well-structured planning system to achieve common objectives optimising and enhancing our resources.



Active listening

We believe in the potential of active listening for our personal enrichment, knowing our interlocutor more deeply and building successful.



Moderation

We want to direct the personal energy to produce positive value and bring about a balance, that support the solution of problems